



LandPro Equipment, LLC is proud to offer to you John Deere Customer Service Advisor (CSA). CSA provides you with the software to use as a diagnostic tool for your John Deere equipment. This software provides you with the same diagnostic privileges we have in our service facilities. Understand, this does not provide you with access to embedded codes associated with emissions or safety. We as an authorized dealer are subject to strict oversight from John Deere regarding emissions and safety. There are a few electronic hardware devices necessary to utilize this software, which we will provide in your initial installation (first year). The following years will simply require the annual subscription renewal.

CSA is available in two separate software packages which will provide access to two separate groups of equipment. These two software packages are defined as Turf and Utility (TU) or Agricultural (Ag). There is an option in either software package to provide access to Compact Construction Equipment (CCE) data.

WHAT WILL CSA PROVIDE TO YOU.....

- Access owner's and technical manuals
- Look up diagnostic codes
- Machine diagnostic connectivity with Electronic Data Link (EDL)
- Perform machine tests & calibrations that require EDL
- Access Service ADVISOR online

WHICH CSA PACKAGE DO I NEED FOR MY EQUIPMENT?

- Agricultural Equipment Data Subscription includes... Tractors 5000 series and larger and all other agricultural equipment
 - Turf & Utility Equipment Data Add on (no add'l charge)
 - Compact Commercial Equipment (CCE) Equipment Data Add on (n/c)
- Turf and Utility Equipment Data Subscription ... Tractors up to 5000 series, plus all other Turf & Utility equipment
 - Compact Commercial Equipment (CCE) Equipment Data Add On (n/c)

HOW DO I GET STARTED?

- LandPro is required to apply to John Deere Company for a CSA subscription on your behalf
- Once approved, LandPro will order EDL – Part # SA5024, Electronic Document USB(SA5009), and Machine Data USB. Machine Data USB is specific to TU or Ag application
- You will provide a laptop meeting recommended specifications
- LandPro will initiate the install of the CSA software and train how to utilize the software

See your local LandPro location for pricing and application details!