JOHN DEERE | LANDPRO EQUIPMENT

Advanced Service Technician

Position Specifics:
Department: Service
Reports to: Service Manager
Supervises: None

Purpose:
Independently performs advanced diagnostics, service repairs and maintenance work on customer and/or Company owned agricultural and turf equipment. May require some direction or guidance from the Service Manager.

Responsibilities:
- Performs advanced diagnostics and repairs on agricultural and turf equipment and established Ag Management Solutions (AMS) products
- Participates in Service EDUCATE Training programs required for the development of skills and knowledge
- Mentors Service Technician Trainees
- Conducts or supports customer clinics
- Maintains current knowledge of John Deere and competitive products
- Maintains condition of vehicles, inventory, tools and equipment
- Maintains a clean work area and performs work in a neat and orderly fashion
- Follows all safety rules and regulations in performing work assignments
- Completes all reports and forms required in conjunction with work assignments
- Accounts for all time and all material used in performing assigned duties
- May perform diagnosis and repair in the field
- Performs other duties as assigned

Experience, Education, Skills, and Knowledge:
- 3+ years of experience performing service repairs
- Ability to perform advanced repairs and maintenance using special tools and equipment following Technical Manual procedures on machines of the Technician's specialty
- Advanced knowledge of mechanical, electrical and hydraulic systems used in the repair of agricultural and turf equipment
- Excellent skills in operating vehicles and equipment used for diagnostic purposes
- Ability to use Service Advisor and basic computer functions
- Ability to lift at least 75 lbs. repeatedly
- Valid driver's license and clean driving record
- Advanced Service Technician certification preferred
- CDL (Commercial Drivers License) and fork lift license preferred
- High School Diploma or equivalent experience required; Associates degree preferred